TERMS & CONDITIONS

Terms & Conditions

Welcome to YS Event & Properties Sdn Bhd for online store. Terms and conditions stated below applies to all visitors and users of https://www.orchardvilla.com.my ("Orchard Villa"). You are bound by these terms and conditions as long as you're on https://www.orchardvilla.com.my

General

The content of terms and conditions may be changed, amended, moved or deleted at any time. Please note that Orchard Villa have the rights to change the contents of the terms and conditions without any notice. Any violation of rules and regulations of these terms and conditions, Orchard Villa will be entitled to take immediate actions against the offender(s).

Site Contents & Copyrights

Unless otherwise noted, all materials, including images, illustrations, designs, icons, photographs, video clips, and written and other materials that appear as part of this Site, in other words "Contents of the Site" are copyrights, trademarks, trade dress and/or other intellectual properties owned, controlled or licensed by YS Event & Properties Sdn Bhd.

Comments and Feedbacks

All comments and feedbacks to YS Event & Properties Sdn Bhd shall be emailed to <u>ys.event.properties@gmail.com</u>.

User shall agree that there will be no comment(s) submitted to Orchard Villa which will violate any rights of any third party, including copyrights, trademarks, privacy of other personal or proprietary right(s). Furthermore, the user shall agree there will not be content of unlawful, abusive, or obscene material(s) submitted to the site. User will be the only one responsible for any comment and content made.

Product Information

We cannot guarantee all actual products will be exactly the same shown on the monitor as that is depending on the user monitor.

Newsletter

User shall agree that Orchard Villa may send newsletter regarding the latest news/products/promotions etc. through email to the user.

Indemnification

The user shall agree to defend, indemnify and hold Orchard Villa harmless from and against any and all claims, damages, costs and expenses, including attorneys' fees, arising from or related to your use of the Site.

Link to other sites

Any access link to third party sites is at your own risk. Orchard Villa will not be related, responsible or involved to any such website if the user's content/product(s) got damaged or loss to having any connection with third party site.

Inaccuracy of Information

From time to time, there may be information on https://www.orchardvilla.com.my that contains typographical error, inaccuracies, omissions, that may relate to product description, pricing, availability and article contents. We reserve the right to correct any errors, inaccuracies, change or edit information without prior notice to the users. If the users are not satisfied with their purchased product(s), the users may direct any inquiry, feedback, or complain to the email stipulated above.

Termination

This agreement is effective unless and until terminated by either the user or Orchard Villa. User may terminate this agreement at any time. However, Orchard Villa may also terminate the agreement with the customer without any prior notice and will be denying the access of the user who has breached the terms and conditions above.

Delivery Policy

Should there be issues or enquiries pertaining the delivery of goods, please refer to our cancellation and refund policy, or email or call us for assistance.

Payments

All goods purchased are subject to a one-time payment and/or instalment plan. Payment can be made through various payment methods we have available, such as Visa, MasterCard or online payment methods.

Payments cards (credit cards or debit cards) are subject to validation checks and authorization by the user card issuer. If we do not receive the required authorization, we will not be liable for any delay or non-delivery of your order.