

CANCELLATION AND REFUND POLICY

Please be aware that cancellations result in incurred losses for us, including loss of revenue, missed business opportunities, and preparation expenses for your event(s).

In the event of cancellation of our services after the payment date, the following cancellation charges will be applicable:

Cancellation within Four (4) Months Prior to Event Date:

If cancellation occurs after the payment date but within four (4) months before the scheduled event, 100% of the payment already made by you, including any deposits, will be forfeited.

Cancellation within Thirty (30) Days Prior to Event Date:

If cancellation occurs after the Agreement date but within thirty (30) days before the scheduled event, 100% of the total original value or revised value, whichever is applicable, will be charged to you. This amount is payable within seven (7) days from the date of cancellation.

We understand the importance of clear communication and adherence to timelines, and we appreciate your understanding of our cancellation and refund policy. Should you have any questions or concerns, please do not hesitate to contact Orchard Villa.

We reserve the right to reject any cancellation, refund that deemed unfit or unreasonable.

Refund Policy for OVG Buffet Ramadhan.

The following terms are applicable for any products that You purchased with Us. This is the latest terms and conditions of Orchard Villa Gombak Buffet Ramadhan 2024.

Terms and conditions OVG Buffet Ramadhan 2024.

1. Once purchased considered sold.
2. Any request of vouchers refund, return and cancellation will not be entertained.
3. Change of dates are only allowed within 72 hours prior to the booking dates.

OVG Buffet Ramadan 2024 starts from : 17 March to 6 April 2024

(Early Bird Promo)

27 February – 16 March 2024

Contact Us If you have any questions about our Returns and Refunds Policy, please contact us:

By email: hello@eventlah.com

By phone number: 6012 233 0580

Last updated: December 13, 2023